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APPLICATION OF SOUTHWESTERN ELECTRIC POWER COMPANY FOR AUTHORITY TO CHANGE RATES

BEFORE THE STATE OFFICE
OF

ADMINISTRATIVE HEARING



DIRECT TESTIMONY OF

JOHN POOLE, P.E., ENGINEER

INFRASTRUCTURE DIVISION

PUBLIC UTILITY COMMISSION OF TEXAS

APRIL 7, 2021

TABLE OF CONTENTS

I.	STATEMENT OF QUALIFICATIONS
II.	PURPOSE AND SCOPE OF TESTIMONY4
III.	RECOMMENDATIONS ON TRANSMISSION ISSUES5
VI.	CONCLUSION12
	ATTACHMENTS
JP-1	Qualifications of John Poole
JP-2	List of Previous Testimony
JP-3	Southwestern Electric Power Company's Response to Commission Staff's Tenth Request for Information 10-6 and 10-7
JP-4	CONFIDENTIAL
JP-5	Southwestern Electric Power Company's Response to Cities Advocating Reasonable Deregulation's Ninth Set of Requests for Information
JP-6	CONFIDENTIAL

I. STATEMENT OF QUALIFICATIONS

- 2 Q. Please state your name, occupation, and business address.
- 3 A. My name is John Poole. I am employed by the Public Utility Commission of Texas
- 4 (Commission) as an Engineer within the Infrastructure Division. My business address is
- 5 1701 North Congress Avenue, Austin, Texas, 78701.

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- 7 Q. Please briefly outline your educational and professional background.
- 8 A. I have a Bachelor of Science degree in Electrical Engineering. I completed my degree in
- 9 December 2014 and have been employed at the Commission since February 2015. A
- more detailed resume is provided in Attachment JP-1.

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- 12 Q. Are you a registered professional engineer?
- 13 A. Yes, I am a registered Professional Engineer in Texas, and my member number is
- 14 133982.

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- 16 Q. Have you previously testified as an expert before the Commission?
- 17 A. Yes. A list of previous testimony is provided in Attachment JP-2.

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II. PURPOSE AND SCOPE OF TESTIMONY

- 2 Q. What is the purpose of your testimony in this proceeding?
- 3 A. The purpose of my testimony is to present recommendations concerning Southwestern
- 4 Electric Power Company's (SWEPCO) application in this docket. My testimony partially
- 5 addresses the following issue identified in the December 17, 2020 Preliminary Order: 1
- 8. What is the appropriate overall rate of return, return on equity, and cost of debt for SWEPCO? When answering this issue, please address how the factors specified in PURA § 36.052 and 16 TAC § 25.231(c)(1) should affect SWEPCO's rate of return.²
- 10 Q. If you do not address an issue or position in your testimony, should that be interpreted as support for SWEPCO's position on that issue?
- 12 A. No. The fact that I do not address an issue or position in my testimony should not be construed as agreeing with, endorsing, or consenting to any position taken by SWEPCO.
- 15 Q. Have you prepared any documents supporting your testimony?
- 16 A. Yes. They are included as attachments to my testimony.
- 18 Q. Were these attachments prepared by you or under your supervision?
- 19 A. Yes.

¹ Preliminary Order (Dec. 17, 2020).

² *Id.* at 6.

III. RECOMMENDATIONS ON TRANSMISSION ISSUES

2 (0.	Which regulations are y	ou primarily relying of	on for vour recon	nmendations?

3 A. I am relying on PURA³ § 36.052, which states:

In establishing a reasonable return on invested capital, the regulatory authority shall consider applicable factors, including:

- (1) the efforts and achievements of the utility in conserving resources;
- (2) the quality of the utility's services;
- (3) the efficiency of the utility's operations; and
- (4) the quality of the utility's management.

My recommendation for a return on equity (ROE) reduction is based on subsections (2) the quality of the utility's service, and (4) the quality of the utility's management.

I am also relying on 16 Texas Administrative Code (TAC) § 25.52(b)(1), which states in part: "Every utility shall make all reasonable efforts to prevent interruptions of service . . ." On the basis of these regulations, I recommend an ROE reduction and engaging an independent contractor to review SWEPCO's transmission system.

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Q. Has SWEPCO had quality of service issues with its transmission system?

A. Yes. Generally, transmission lines carry electric energy at higher voltages and for longer distances than distribution lines. Safety constraints require that transmission poles be much taller than their distribution counterparts. Nevertheless, SWEPCO allowed vegetation to reach transmission conductors, which are much higher above ground than distribution conductors. SWEPCO allowed vegetation to grow high enough to reach

³ Public Utility Regulatory Act, Tex. Util. Code Ann. §§ 11.001-66.016 (PURA).

transmission co	nductors to the point	t that the vege	tation was the	initial, as w	ell as a
primary, cause	of a major outage	e that began	August 18, 2	2019 and la	sted for
approximately 1	2 hours (the Outage)	. On that Sunda	ay afternoon, S	WEPCO exp	erienced
multiple, cascac	ling interrruptions on	its transmissio	n grid in Texas	s. These inter	ruptions
not only affecte	ed parts of SWEPCO	's transmission	grid, but they	also affected	electric
cooperatives that	nt were directly conne	ected to SWEP	CO's transmiss	sion lines.	
Vegetation had	grown to a such a	degree that	SWEPCO sper	nt \$1,095,10	4.23 for
vegetation man	agement in direct res	ponse to the C	Outage, while S	\$34,308.59 h	ad to be

vegetation had grown to a such a degree that SWEFCO spent \$1,075,104.25 for vegetation management in direct response to the Outage, while \$34,308.59 had to be spent on transmission line, substation, and protection work.⁶ In addition, SWEPCO submitted information to Staff on November 14, 2019 that included four pictures that showed vegetation under some transmission lines was very developed, and in two cases there were mature trees reaching the lines.⁷

⁶ Attachment JP-3.

- 1 Q. Please describe the sequence of events that led to the Outage.
- 2 A. The outage began at approximately 3:59 p.m. on August 18, 2019.

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		Overload
Q.	What were the impacts of the Outage?	
A.	SWEPCO serves approximately 187,400 retail customers	in Texas.
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	9 Application at 3.	
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A.

Q. Has SWEPCO provided any explanation for how vegetation grew into its transmission lines?

Yes. SWEPCO reported that the area around these transmission lines experienced unusually high rainfall and warm termperatures in 2019 that increased vegetation growth. However, it would have taken a number of years for the trees to reach the height shown in the right-of-way in SWEPCO's report to Staff, and the annual rainfall report included in SWEPCO's report shows that rainfall over the previous decade was not unusual. It is my opinion that prudent vegetation management on the Knox-Pirkey Line and the Pirkney-to-Whitney 138-kV Line during 2010-2019 would have prevented the cascading interruptions.

¹⁹ In the last three base-rate dockets, SWEPCO made one request, in Docket No 40443, for a post test-year increase in money for transmission vegetation management. That \$1 million increase above the \$3.1 million test-year amount was approved in SWEPCO's last base-rate docket, 40443.

Q.

communities where they are located, do you have other concerns about the outage? 2 3 Yes. The fact that SWEPCO maintained its system in a manner that would allow A. cascading interruptions affecting numerous transmission lines²⁰ is troubling. In addition 4 5 to the inadequate vegetation management, some of transmission lines in SWEPCO's 6 system had been in service for 50 or more years. In SWEPCO's response to Cities 7 Advocating Reasonable Deregulaton's (CARD) Ninth RFI,21 SWEPCO listed several 8 circuits that had recently been rebuilt. Included in this list were many old, poorly 9 performing transmission lines that had been in service since the 1930s, 40s, and 50s.²² 10 Further, SWEPCO provided system average interruption duration index (SAIDI), system 11 average interruption frequency index (SAIFI), and customer minutes interrupted (CMI) 12 data for these lines, along with the overall transmission system performance for the past 13 ten calendar years and in-service dates for rebuilds of transmission lines.²³ The data 14 shows that following the in-service dates of the rebuilds for those lines, overall system 15 reliability did not appreciably increase.²⁴ This result raises a concern that not all issues 16 related to poorly performing transmission lines have been adequately addressed by 17 SWEPCO.

Apart from the direct impact of the Outage on retail customers and the

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²¹ Attachment JP-5 at 32.

²² *Id.* at 32.

²³ *Id.* at 30, 73-75, 77, 79, 81, 83.

²⁴ *Id.* at 30, 79.

1	Q.	with respect to the Outage, and SWEPCO meet the requirement in 16 IAC
2		§ 25.52(b)(1) that it make all reasonable efforts to prevent interruptions of service?
3	A.	No. Based on the issues I have described, vegetation management issues and poorly
4		performing transmission facilities in its system, it is my opinion that SWEPCO did not.
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6	Q.	What is your first recommendation on how to address the Outage?
7	A.	I recommend that SWEPCO's ROE be reduced by approximately \$1.13 million based on
8		the poor quality of its services and management, as evidenced by the Outage. This
9		amount is approximately equal to the costs incurred by SWEPCO in response to the
10		Outage, which were largely for vegetation management.
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12	Q.	In addition to an ROE reduction, what do you recommend to address the service
13		quality problems on SWEPCO's transmission system?
14	A.	In order to help ensure such a large transmission outage does not reoccur, I recommend
15		that an independent contractor conduct a comprehensive review of SWEPCO's existing
16		transmission system and make recommendations for needed improvements, including
17		vegetation management practices, facilities replacement, and system protection.
18		
19	Q.	Has the Commission previously ordered an ROE reduction and an independent
20		contractor review because of a utility's poor reliability and management?
21	A.	Yes. In Docket No. 16705, Application of Entergy Texas for Approval of Its Transition to
22		Competition Plan and the Tariffs Implementing the Plan and for the Authority to

Reconcile Fuel Costs to Set Revised Fuel Factors and to Recover a Surcharge for Underrecovered Fuel Costs, 25 and Docket No. 18249, Entergy Gulf States, Inc. Service Quality Issues (Severed from Docket No. 16705), 26 the Commission ordered an ROE reduction and an independent contractor review due to service quality concerns.

IV. CONCLUSION

A.

8 Q. Please summarize your recommendations.

After a review of the causes and results of the August 18 and 19, 2019 outage on SWEPCO's transmission network, and in accordance with the requirements of PURA § 36.052 and TAC § 25.52(b)(1), I recommend an ROE reduction of approximately \$1.13 million. I also recommend the Commission order SWEPCO to hire an independent contractor to promptly conduct a comprehensive review of SWEPCO's transmission system and make recommendations for needed improvements, including vegetation management practices, facilities replacement, and system protection. Finally, I recommend that the Commission open a compliance docket in which SWEPCO is required to file reports regarding the hiring and use of the independent consultant, including the request for proposal to perform the work, a notification of the selection of the independent consultant, a timeline for the consultant's work, and the consultant's reports and recommendations.

Application of Entergy Texas for Approval of Its Transition to Competition Plan and the Tariffs Implementing the Plan and for the Authority to Reconcile Fuel Costs to Set Revised Fuel Factors and to Recover a Surcharge for Underrecovered Fuel Costs, Docket No. 16705, Second Order on Rehearing at 18-19. (Jul. 22, 1998).

²⁶ Entergy Gulf States, Inc Service Quality Issues, Docket No. 18249, Order on Rehearing at 28-29 (Apr. 22, 1998).

- 1 Q. Does this conclude your testimony?
- 2 A. Yes.